



Smart 911



Henderson County offers a free service to help you when you call 9-1-1. Once you've signed up, first responders will be provided important information that will help them address your emergency. This information - including medical issues and current location - can help Police, Fire and EMS locate and help you.

- Supported by existing 9-1-1 fees - free to register
- Brought to you by the Henderson County E911 Communications Center
- 100% private and secure

Sign up today at Smart911.com [1]

Help EMS treat you:

Tell Smart911 about your family's medical issues like heart conditions, allergies and stroke history. This way when 9-1-1 receives a call, EMS will arrive with the appropriate equipment. For those who have a family member with Alzheimer's, Autism or who is deaf, this service helps as well. Instantly 9-1-1 knows the caller's condition and location without having to rely on verbal communication.



Help law enforcement protect you:

Smart911 information can help police in numerous ways. Today when a child goes missing, it takes time for police to obtain a photo of the missing child. With Smart911 police will have that photo instantly and can begin a wide scale search sooner. Additionally, this service helps police locate you if your 9-1-1 call drops for any reason. This allows the police to locate you and your family more quickly during emergencies.

Help the fire department rescue you:

With Smart911, call takers can notify firefighters of exactly how many people live in your house - including pets - to ensure that everyone is rescued during a re. Additionally, if you live in an apartment building, firefighters will not only know the address, but the floor and apartment number as well.

Your information is 100% private.

Your family's profile information is completely private and secure. The details you enter on our secure and protected website are only shared with 9-1-1 dispatchers and first responders in the field, and only when you or your family members dial 9-1-1.

Supporting Documents



[Smart 911 Espanol](#) [2] (590 KB)